

BEAVER MOUNTAIN SEASON PASS POLICIES & COMPENSATION - CREDIT POLICIES



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pass application

NO REFUNDS OR EXTENSIONS WILL BE GIVEN DUE TO SNOW CONDITIONS

Beaver Mountain management may adjust hours and days of operation at any time based upon snow conditions, skier visits, and/or unexpected mechanical issues.

Pass compensation may be considered for the reasons listed below. Please see definition of reasons below.

Reasons for consideration of pass compensation:

1. Medical Extensions (CREDIT ONLY) include injury, illness, and/or pregnancy.
2. Relocation.

A \$25 processing fee will be charged for pass extensions and/or refunds whether pass has been issued or not.

Documentation must be presented to Beaver Mountain Logan Office within 2 weeks of the disability/relocation. If the customer does not come in within two weeks, the credit/refund will be based on when the pass holder presents the information according to the following schedule.

THE SEASON PASS MUST BE RELINQUISHED AT THE TIME OF REQUEST

SCHEDULE OF CREDIT TERMS

Amount of credit will be based on the following schedule, assuming the appropriate documentation has been provided.

- Full credit will be issued for injuries/relocations presented through December 31 (including off-season injuries).
- 50% credit will be issued for injuries/relocations presented January 1 through January 31. No refunds for relocation will be given after January 31.
- 25% credit will be issued for injuries/illnesses presented February 1 through March 1.
- No credit will issued for injuries presented after March 1.

DEFINITION OF REASONS:

MEDICAL EXTENSION (*credit only*): Medical extensions (rollovers) may be issued due to injuries (including off-season injuries), illness, and/or pregnancy. A doctor's note must be presented within 2 weeks of injury/illness stating the date of the injury and expected recovery time. There will be a \$25 processing fee for all medical extensions. Medical extensions will be presented in the form of *CREDIT* only. Credit may **only** be applied the consecutive year's season pass. If a season pass is not purchased the consecutive year, the pass holder will forfeit the credit. Pass must be relinquished at the time of the request and will be based on the above-listed schedule of credit terms.

The medical extension will be for the injured person only and cannot be credited to anyone else. The credit will not extend to additional passes. For example,

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children, parents, friends, etc., of the injured will not be issued an extension due to the injury.

RELOCATION: A refund will be issued for pass holders who are relocating, with the exception of student passes. Refunds will be based on the above schedule. The last day for a refund request is January 31. Refund checks will be mailed within 4-6 weeks. A \$25 processing fee will be assessed for all refund checks. The season pass must be relinquished at the time of the request and will be based on the above-listed schedule of credit terms. **STUDENT PASSES ARE NOT REFUNDABLE DUE TO RELOCATION.**

STUDENT PASSES

- Students in grades 9 through 12 and college students are eligible for the student season pass.
- University students must present photo ID along with current class schedule.
- High School students must present current high school ID with photo. All students under the age of 18 must have an adult signature.
- There will be no refund or compensation if a student relocates.

“I FORGOT MY PASS”

One (1) complimentary day pass will be given per season pass holder at the mountain ticket window only. A photo ID is required to obtain the pass. If pass holder forgets pass additional times, he/she may purchase a pass at regular price.

LOST PASS

There will be a \$50 fee to reissue a lost season pass. Season passes will only be reissued once.

SEASON PASS FRAUD

If season pass fraud is suspected, season pass privileges will be revoked for the remainder of the season. Pass holder will be charged the price of an all-area, all-day lift ticket as well as a \$50 recovery fee. The pass holder will NOT be eligible to purchase a discounted season pass for the following season but will be welcome to purchase a pass at full price.

PASS FRAUD IS ILLEGAL. IT IS “THEFT OF SERVICES.” WE RESERVE THE RIGHT TO PROSECUTE TO THE FULL EXTENT OF THE LAW.

SEASON PASS TRANSFER

A season pass may be transferred only if the pass has not been issued. The person requesting the transfer must do so in writing giving the name of the person the pass is to transfer to. There will be a \$25 processing fee for all season pass transfers.